



City of Webster City Police Department

Shiloh B. Mork, Chief of Police

MEDIA RELEASE

FOR IMMEDIATE RELEASE

In response to the COVID-19 crisis, the Webster City Police Department is announcing changes in their daily operations during the duration of City Hall's closing. The Police Department will continue to provide services to the community while taking precautions to keep their staff safe.

Effectively immediately, the following changes will go into effect:

- Both the north and south entrances to the Police Department lobby will be closed. If an individual needs to speak with an officer, they are to call the Police Department business line at 515-832-9166. Every effort will be made to handle the matter over the telephone. In the event the matter can't be handled over the phone, an appointment will be made for an officer to meet the individual at the Police Department.
- Payments of fees and fines are to be placed in the Utility Office Drop Box on the west side of the City Hall building. Payments will not be accepted at the Police Department window.
- Fingerprint services will be suspended while City Hall is closed.
- Prescription drug collection and drop off will be suspended while City Hall is closed.

The Police Department wants to clarify that the only changes in their daily operations will be those conducted one-on-one at City Hall. There will be no disruption in safety services being provided to the community as officers and staff will remain on duty twenty-four hours a day, seven days a week.

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